



Your guide to staying at

**Name of
establishment**



We understand the need for connectivity.

Feel free to connect to our wifi internet. Look for **xxx** as the router.

Password: **xxxx**

Get Connected

Facilities



You will find an ironing board and iron in the cupboard in the bedroom.



The Smart TV is connected to Netflix and YouTube Channel and SABC or eTV. Please access channels by pressing the relevant buttons on the remote control.



A starter pack of tea coffee and milk is provided for. Please enjoy.



There is a small portable Braai unit in your garden. If you require charcoal and starters we probably have some for sale. Orders are required in advance.



There is a drying rack in the bathroom cupboard if you need to dry anything.



Cushions for the outside chairs are also to be found in the bedroom cupboard.



Fresh linen is provided. For long stay guests bed linen is changed once a week. If you require fresh towels just message us and we will leave fresh towels in the room.

Please remember checkout is at 10AM unless other arrangements have been

General information



Refuse day is **xxxx**. If you're a long stay guest kindly place your refuse bag **in or next to the green bin in the access alley.**



Load shedding.

When the demand for electricity exceeds the available supply, planned supply interruptions are carried out.

The **Buffalo City Municipality** switches off suburbs for a **3 HOUR PERIOD** on a rotational basis. The schedule depends on how restricted the supply is.

You should have access to use during Load Shedding:

1. **Some Lights**
2. **Xxx**
- 3.





The Airconditioning system does not work during LoadScheduling

Air Conditioning

We are pleased to provide you with air conditioning for your comfort during your stay. To ensure optimal comfort and energy efficiency, **we recommend setting the air conditioning temperature to between 20 to 23° C.** This temperature range is optimal for maintaining a comfortable indoor environment while also minimising energy consumption.

To adjust the temperature, use the thermostat located on the wall in your room. Simply press the up or down arrow to adjust the temperature to your desired level.

Please remember that extreme temperatures can adversely affect the air conditioning system, leading to higher energy costs and the need for maintenance. We encourage you to use the air conditioning system responsibly and to turn it off when you leave your room to help conserve energy.

Emergency numbers

Type to enter text



MR D is a convenient app you can download to your phone and use it to order in take away food. Deliveries are made to the front door and the app notifies you as the driver approaches. You can choose to pay cash or pay by card.



In East London Bolt (used to be called Taxify) is a safe and convenient way of calling a taxi.



The Esp App shows latest load shedding schedules for your current location

These apps are downloadable from the Google Play Store or from the Apple App Store on your mobile phone.

Useful Apps



Television

Your unit has a SmartTV installed. In addition you have:

1. Open Serve Decoder offering SABC and ETV Channels. Input - Aux
2. Access to a Netflix subscription. Please use the VIP profile on Netflix. Netflix is accessible on the Netflix button on the main remote.

DO NOT do a search for channels on your remote. Just change the input to Aux and choose your channels on the Open Serve Remote

Netflix category codes

Search amongst these category codes to get the best archive material from Netflix. This will supercharge your Netflix experience.

Action & adventure [1365](#)

- Military action & adventure [2125](#)
- Action comedies [43040](#)
- Spy action & adventure [10702](#)
- Crime action & adventure [9584](#)
- Action sf & fantasy [1568](#)
- Action thrillers [43048](#)
- Asian action movies [77232](#)
- Adventures [7442](#)
- Comic book and superhero movies [10118](#)
- Martial arts movies [8985](#)
- Foreign action & adventure [11828](#)
- Westerns [7700](#)
- Hijacking movies [20541](#)
- Classic Action & Adventure [46576](#)

Classic Movies [31574](#)

- Classic action & adventure [46576](#)
- Classic comedies [31694](#)
- Classic dramas [29809](#)
- Classic musical comedy [32392](#)
- Classic romantic movies [31273](#)
- Classic SF & fantasy [47147](#)
- Classic thrillers [46588](#)
- Classic war movies [48744](#)

- Classic TV shows [46553](#)
- Classic westerns [47465](#)
- Film Noir [7687](#)
- Epics [52858](#)
- Silent Movies [53310](#)

Comedies [6548](#)

- Animes comedies [9302](#)
- Slapstick comedies [10256](#)
- Horror comedies [89585](#)
- Dark comedies [869](#)
- Musicals comedies [13335](#)
- Political comedies [2700](#)
- Sports comedies [5286](#)
- Foreign Comedies [4426](#)
- Late Night Comedies [1402](#)
- Mockumentaries [26](#)
- Screwball Comedies [9702](#)
- Stand-up Comedy [11559](#)
- Teen Comedies [3519](#)
- Satires [4922](#)
- Romantic Comedies [5475](#)

Dramas [5763](#)

- Biographical dramas [3179](#)
- Dramas based on books [4961](#)
- Dramas based on real life [3653](#)
- LGBT Dramas [500](#)
- Crime dramas [6889](#)
- Political Dramas [6616](#)

- Romantical dramas [1255](#)
- Social issues dramas [3947](#)
- Army dramas [11](#)
- Sports dramas [7243](#)
- Showbiz dramas [5012](#)

Horror movies [8711](#)

- Deep sea horror movies [45028](#)
- Vampire horror movies [75804](#)
- Werewolf horror movies [75930](#)
- Zombie horror movies [75405](#)
- Satanic stories [6998](#)
- Teen screams [52147](#)
- Supernatural horror movies [42023](#)
- Slasher and serial killer movies [8646](#)
- Monster movies [947](#)
- Horror comedy [89585](#)
- Foreign horror movies [8654](#)
- Cult horror movies [10944](#)

Romantic movies [8883](#)

- Romantic Comedies [5475](#)
- Romantic favorites [502675](#)
- Romantic foreign movies [7153](#)
- Steamy romantic movies [35800](#)
- Quirky romance [36103](#)
- Romantic independent movies [9916](#)
- Romantic dramas [1255](#)